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AGENCY CONTACT MEMORANDUM #2011-0802

To: Agency CIOs, Technical Contacts

From: Steve Rucker, Commissioner
Commonwealth Office of Technology

Date: Aug. 11, 2011

Subject: BlackBerry data plan changes

As a cost savings measure, Commonwealth Office of Technology will transition all state-issued BlackBerry devices from the unlimited monthly data plan to a more cost effective 2-gigabyte data plan by Sept. 8, 2011.

A review of data consumption found that, with few exceptions, state BlackBerry users consistently consume far less than 2-gigabytes of data each month. Switching to the lower-priced data plan will save the Commonwealth an estimated \$100,000 annually.

Please be cognizant of this 2-gigabyte limit as the adoption of new practices or applications could greatly impact future data usage. Each agency should monitor data usage on a regular basis to avoid excessive data charges.

If you have any questions about how this change will affect users in your agency, please contact your agency wireless coordinator.